

Just add water!

at waterland 



- Q Can I bring my own craft to put on the water?
A Yes a charge is levied of £15.00 for a day ticket. After 2pm its £10.00 (Monday to Friday only excluding Bank Holidays).
- Q Can I swim at Waterland?
A Yes, as a Triathlon Member at Waterland which costs you £52.00 for the year (more information on the [Triathlon Page](#)) you can also swim as a guest of a member, (the member must be on site to book the guest in), at the price of £5.00. If no member is on site to book you in the price increases to £10.00 for a swim. Swimming is strictly before 10am on every day of the week and after 6pm on Tuesday evenings. No other swimming is permitted.
- Q Who can Hire at Waterland?
A Anyone with experience in the particular sport they are anticipating. Waterland has kit it can hire out to people with limited experience but with the hire staffs' permission and availability. All under 18 year olds must have an adult on site to supervise them. We do not reserve any equipment.
- Q What craft are not allowed on the water on a day ticket launch?
A Rubber inflatables that are not canoes or rowing craft. We also do not allow craft using an engine.
- Q Does Waterland have a Cafe?
A The Cafe is open during the weekends from the end of April to the end of September. It sells hot food, ice-cream, soft drinks, teas, coffees and sweets. The Cafe is open every day during the school summer holidays.
- Q Do I need a PayPal account to pay via the Waterland online shop?
A No, any card will be accepted for payment at the online shop.
- A What form of payment do you take at Waterland on site?
Q Personal cheques are no longer accepted but we take cash and cards except American Express.
- A Do we carry on if the weather is bad?
Q The instructors and management will review the conditions and if, in their opinion it is not an acceptable condition, the activity will be halted. This is always the case when thunder/or lightning are near, or if the wind is such that enjoyment would not be present.
- A How do I recognise Waterland Staff?
Q All staff are dressed in red tops with Waterland Crew on the Logo.
- A Where is Waterland located?
Q Go to <http://www.ukwatersports.co.uk/map.htm> We are situated in Keynes Country Park and activities happen on the forty-four acre lake and its surrounds. Waterland is an independent company not associated with Watermark and Cotswold Country Park And Beach. To contact Watermark telephone: 01285 868096
- A Do I have to pay an entrance fee?
Q No! It is free to park here providing you are hiring or you use any of our facilities.

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Q Can I camp at Waterland?

A We can take bookings for organised groups only.

Q Can we reserve a place for Waterland activities?

A No, payment needs to be in full for Adventure Zone or a deposit for any other activity.