

Waterland Outdoor Pursuits Terms & Conditions of Booking

Booking

Bookings may only be secured by submitting a booking form and paying a 25% deposit.

The completion of a booking form and payment of the deposit invoice shall be deemed a confirmed booking and constitutes a binding contract.

Numbers of participants must be notified seven days before booked activity date. Late notification due to the lack of your numbers will be charged as stated in the invoice. Waterland Gear Ltd (hereinafter referred to as 'Us', 'We' or 'Our') must agree any increase in numbers prior to the activity.

Cancellation by Waterland

In the event of cancellation by Waterland Gear Ltd (for example, due to extreme weather conditions), liability shall extend only to the repayment of all monies paid to Us by the Client. We reserve the right to change, alter or postpone activities if circumstances or safety dictates.

Cancellation by Client

The person who made the original booking must make cancellations of a booking to Us, in writing. With reference to charges the following will be applied:

6 weeks or more - 10% charged

4 – 6 Weeks - 20% charged

2 – 4 Weeks - 60% charged

Under 2 weeks - Full charge applies

Prices

Where prices are quoted ex. VAT, VAT will be added at the prevailing rate.

Liabilities

You will indemnify Waterland Gear Ltd against claims made against Us for damage or loss caused by one your party to any third party. If the conduct of you or your party causes distress or threatens danger or damage We reserve the right to withdraw all facilities for that booking. No refund will be given in these circumstances.

Notice of any claim that may be brought against Waterland Gear Ltd arising out of any booking must be given in writing within 28 days of the end of the booking.

Personal Property

We cannot accept responsibility for the loss or damage of any personal property.

Health

We reserve the right to seek professional medical opinion, treatment or help for any client at any stage that we deem necessary. It is the responsibility of the group leader to inform Us of any relevant medical or behavioural problems of persons in the group.

General

We host a number of events throughout the year and some of these events will affect access to the site and use of the lake. We will endeavour to display notifications on the website (<http://www.ukwatersports.co.uk>) when this occurs.

The details given in Our information on literature provided, on Our Website or via email are correct to the best of our knowledge at the time of print, upload and/or sending.